

Support available to eligible Lincoln residents



COST OF LIVING SUPPORT



The Government is providing over £15 billion in further support, targeted particularly on those with the greatest need. Find out more: www.gov.uk

Energy Bills Support Scheme doubled to a one-off £400

Eligible households will get £400 of support with their energy bills through an expansion of the Energy Bills Support Scheme.

£650 one-off Cost of Living Payment for those on means tested benefits

Eligible households on means tested benefits will receive a payment of £650 this year, made in two instalments.

One-off £300 Pensioner Cost of Living Payment

Pensioner households will receive an extra £300 this year to help them cover the rising cost of energy this winter.

£150 Disability Cost of Living Payment

Eligible residents on disability benefits will receive a one-off payment of £150 from September.

£500m increase and extension of Household Support Fund

The Government is providing an extra £500 million of local support, via the Household Support Fund, which will be extended from this October to March 2023.

BENEFITS



Independent Benefits Calculator

You could use independent benefits calculators to help find out what benefits you could get and how to claim them:

- [Turn2us Benefits Calculator \(benefits-calculator.turn2us.org.uk\)](http://benefits-calculator.turn2us.org.uk)
- [Benefits Calculator \(entitledto.co.uk\)](http://entitledto.co.uk)
- [Benefit and budgeting calculator \(betteroffcalculator.co.uk\)](http://betteroffcalculator.co.uk)

Benefits Calculator for Residents of Lincoln

If you are unsure what benefits you can claim, complete the online calculator with your current information to find out what and how you can claim.

Visit: lincoln.gov.uk/online/find-benefits-can-claim

Benefits and Money Advice

We help provide confidential advice regarding your money, welfare, and benefits. For further information please visit lincoln.gov.uk/benefits/benefits-money-advice

ENERGY SAVING AND ENERGY EFFICIENCY

Council Tax Energy Rebate Scheme of £150

The Government have provided a support package to help households with the increase in energy cost, please visit lincoln.gov.uk/council-tax/council-tax-energy-rebate/1 to see if you are entitled.

Home Energy Upgrade Scheme

Department for Business, Energy and Industrial Strategy funded grants to help homeowners and landlord make energy efficiency improvements. Properties must have an Energy Performance Certificate rating of E, F or G and a household income of less than £30k per year to be eligible. Residents can contact Yes Energy solutions by calling **03309 126 199**.

National Energy Action

National Energy Action is a charity working to end fuel poverty and offers new aWarm and Safe Homes Advice helpline **0800 304 7159** (Monday to Friday 10am -12pm).

FINANCIAL ADVICE AND SUPPORT

Citizens Advice

Citizens Advice offer free, impartial advice on debt, benefits, employment, and housing problems. Advice Line on freephone 0800 1448848 (Monday - Friday 9am to 5pm).

Lincolnshire Credit Union

Credit Unions help people save money and can offer affordable loans. Visit nottsandlincscu.co.uk or call **0330 004 0842**.

Pension Credit

If you are of pensioner age and not in receipt of Pension Credit visit www.gov.uk/pension-credit-calculator to see if you are eligible, this could boost your income up to £3,300 a year. Pension Credit claim line: **0800 99 1234**.

HELP WITH FOOD

Community Grocery

Lincoln Community Grocery is open for the people of Lincoln helping to keep families fed and give members access to support too. Visit: communitygrocery.org.uk/lincoln/

Food Banks

Lincoln Foodbank can provide emergency food and support to local people who are referred to them in crisis. Call them on **01522 542166** or visit: lincoln.foodbank.org.uk. Lincoln Community Larder is a registered charity which aims to relieve poverty in the Lincoln. Call them on **01522 569 291** or visit lincolnlarder.co.uk

Greater Lincolnshire Food Partnership

Lincolnshire has a range of community support charities, churches and organisations that can help with emergency food. Eligibility and referral processes vary. Visit: lincolnshirefoodpartnership.org/foodbanks/

HELP WITH HOUSING

People struggling to pay should contact us via lincoln.gov.uk or customer services on **01522 881188** as soon as possible to discuss payment options or see if they are eligible for discounts.

Discretionary Housing Payments

Discretionary Housing Payment can provide extra money to help residents in receipt of Housing Benefit or the housing element of universal Credit with housing costs including:

- Rent deposits
- Rent in advance
- Moving costs
- Rent arrears
- A shortfall between housing benefit and rent or housing costs included in Universal Credit and rent

Find out more: lincoln.gov.uk/dhp

Safe, Warm and Well Grant

Up to £10,000 available for minor essential repairs to make homes safe and warm for vulnerable owner occupier with a chronic or severe mental or physical condition.

Email housing.privatesector@lincoln.gov.uk for further details or call **01522 881188**.

Gas Central Heating Scheme

Up to £10,000 to provide a gas central heating system and installation for owner occupiers with a chronic or severe mental or physical condition exacerbated by cold.

Email housing.privatesector@lincoln.gov.uk for further details or call **01522 881188**.

WELL-BEING AND EMOTIONAL SUPPORT

Mental Health Support

Lincolnshire has confidential, free phone helpline for emotional mental health support. Specialist workers provide support, advice, and guidance 24 hours a day on **0800 001 4331**.

Here For You

Offer mental health and emotional wellbeing advice line for young people, parents, and carers. Available **24 hours a day** on free phone **0800 234 6342**.

Wellbeing Lincs

Wellbeing Lincs is a countywide service supporting adults across Lincolnshire to achieve confident, fulfilled, and independent lives. Call **01522 782140**.

NEED FURTHER SUPPORT?

Further support can be found on our dedicated **Cost of Living Support** page on our website, which will be regularly updated. Please visit lincoln.gov.uk or scan the QR code.



Together, let's deliver
Lincoln's ambitious future

SCAN ME



COST OF LIVING SUPPORT: Funding available in Lincoln to support residents

Free support
and advice
available



Are you in financial hardship? Are you just about managing?

Has your income decreased or changed, and you are not sure what to do?

There are a number of schemes available for eligible residents struggling during this cost of living crisis.